# EXHIBIT 110

### Case: 1:17-md-02804-DAP Doc #: 2384-10 Filed: 08/14/19 2 of 3. PageID #: 391754

From: Susanne Hiland

**To:** Brian Richard; Matthew Lunde - mwlunde; George Chapman; Tim Harris; Greg Beam

CC: Brandon Worth

**Sent:** 7/25/2012 2:40:16 PM

Subject: CS POA

Attachments: CS Order Exception Response.vsd

For sake of our discussion this afternoon here is an outline of the proceeds and changes we have made in the controlled substance program.

- 1. Implement CS Order Exception Review (see attached flow chart)
- 2. MD will have Exception Review process to follow
- 3. Emergency order process revised to reduce order exceptions outside of scheduled fulfillment day and require MD review and RD approval
- 4. POM 1316 updated to require mandatory sign up in states where allowed and mandatory use with all Oxy 30mg prescriptions
- 5. CS Toolkit developed



CS Order Exception Response.vsd

What am I missing? Looks simple on paper. Many of the details are embedded in the flow chart and toolkit though. I

Also, Paul has asked for the documents ahead of time for review. Probably need to get those over soon. Will we have another version of the toolkit or should I just send what I have?

#### Thanks,

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## Controlled Substance Order Exception Response

